



COVID-19 FAQ

9. In North Carolina, our County Emergency Management has mandated that first responder agencies stage on all calls waiting for EMS to arrive on scene. Some first responder agencies would arrive 20 to 30 minutes before the ambulance. Could this present a legal issue?

Date Added: 03/30/20

Answer: This is a local issue and must be addressed by your state and local protocols - many systems are modifying their response protocols to reduce the number of responding personnel to the absolute minimum necessary to make an initial assessment of the patient before additional personnel are brought into the scene. In our view, if there are significant delays in access to care, or delays in getting a qualified EMS responder to the patient to obtain an initial patient assessment, then those policies should be reevaluated.